

NURSE'S NOTES

Date and Time	Nurse's Name				
9/19/99 7:45p					
<p>M.Y.O. Female admitted to room 300B. Initial assessment completed. T. 98 P. 65 R. 18 BP 140/90. No family present. Skin has multiple pressure areas. See initial assessment. go son in. Son very much in control of resident. Nurse requested DNR, durable P.O. & Health care Surrogate paperwork from son. Son to bring in am. Son gave mother fluids. non-productive cough noted. fluids given. meds ordered from pharmacy. NO. Son left. Stated that he would have all paperwork in am.</p>					
9/20/99 10 ⁰⁰	M. Foley				
<p>Resting quietly in bed skin w/o color pale resp even & unlabored U.S.S 98-70-20 ¹³⁶/₉₀ son at bedside. Paperwork brought in for DNR</p>					
9/21/99 05 ⁰⁰	D. J. Walker				
<p>US 130/68-76-20 - Temp 97.6 H.O. BP 140/90 fluids given resting quietly, eyes closed well light within reach, respirations even and unlabored, ORA/Air skin w/ Dry to touch color pale. Foley cath patent and intact drainage yellow color urine noted. intake drainage bag repositioned 92° by staff & acute distress noted cont. flow off care.</p>					
9/22/99 DE	C. Schickel				
<p>9-3 Nurse passed on to 3-11 Nurse in report that disq. to wound (heel had been done as ordered. Pto son came to 3-11 nurse and stated to her "that there was no dressing on pt's heel and that pt's em wanted dressing done immediately." — C. J. APN</p>					
NAME - LAST	FIRST	MIDDLE	ROOM NO.	ATTENDING PHYSICIAN	HOSP. NO.
DeStefano, Carolina 307			Steele.		

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9/20/99 L.F.	3-11 Nurse did dress to pts (R) heel as ordered. @ Accuzyme, 4x4 and Kling. <i>Chy HPR</i>	
9/20/99 L.F. 0700	Dress to done to pt heel per order. cleaned & Accuzyme applied @ 2x2 and Kling	<i>Gauella</i>
9/21/99 0730	Patient resting quietly in bed. Skin W+O. Color good. resp even + unlabored. Lungs clear. abd soft. B.S. present x4 U.S.S. 97% 68-18 122/70. Lungs on left side Foley cath patent + intact. draining dark yellow urine	<i>Gauella</i>
8:30 am	Pt's son at bedside inquiring about care & who his MD was. told it was Dr. Ron Black then he asked who was in charge of the unit. Directed to the Unit Manager Mary Thornton's office	<i>Gauella</i>
9/21/99 8:30 AM	Patient's son Mr. Larry Destefano came into my office this am. He explained that he came in on the 3-11 shift & his mother did not have a dressing on the (R) heel wound. He was also upset that the nurse Carol Boye was not signed in his notes. He asked her to sign a paper of his stating that the dressing was not done. The son stated that the nurse got an attitude & him ever being asked to sign his paper. I stated to him that I would not have signed the paper either but I would have documented in his mother's chart what I saw. Mr. Destefano began yelling @ me standing over my desk & his finger in my face saying that I wasn't being a nurse that I was just making excuses for these nurses not doing their job. I explained to the son he needed to go to his mother's room that I would get the DOW & she would come to the room & speak to him. He continued to	<i>Gauella</i>

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9-21-99 8:30/A ccit.	yell @ me demanding to know where her office was, I repeated my request again, Mr. DeStefano stormed out of my office screaming that I would find out what kind of trouble he could make for me. I immediately called BOB on her cell number, she was at the same time knocking on my office door. I explained the situation to her she then walked down to the residents room 307, as we opened the door, the BOB & myself witnessed the son giving her mother a passionate kiss on the lips which lasted for an extended time. The BOB asked if we could come in and speak to him, he came over to the door allowed the BOB Rachel Bess RW to come through the door, he then proceeded to close the door in the nurses gaze not allowing me into the room. M. DeStefano	
9/20/99 JE	Nurse went in pt's room to deliver meal do pt. and found pt's son lying on top of pt. and kissing her repeatedly in pt's mouth. Pt's son stopped kissing her when he saw nurse entering the room. C. Bogdan	
9/20/99 JE	JE Nurse was approached by son of resident wanting nurse to sign a paper of his stating dressing is not done. This nurse refused to sign paper. Mr. DeStefano at that time put paper in nurse's hand and stated that he was not leaving until she signed his paper. Nurse went to evening supervisor, explained situation to her. Evening supervisor gave this nurse approval to sign paper. Bogdan	

NAME - LAST DeStefano, Carolina	FIRST 307	MIDDLE	ROOM NO.	ATTENDING PHYSICIAN Ken Black	HOSP. NO.
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Date and Time	Nurse's Name
9-21-99 4pm	<p>@ approximately 9am my cell phone rang as I entered the nurse manager's door. The nurse manager told me that Mr. Destefano had been in her office early yelling @ her and pointing his finger in the nurse manager's face. Mary asked him repeatedly to wait for the DM to come. I immediately went to the Rm 307 and Mary accompanied me and we knocked on the door. We entered the room @ that time we witnessed Mr. Destefano kissing his mother intimately on the lips. When he saw us he stopped. He walked over to the door and let me by him and went on to the shut the door in Mary's face. I then introduced myself and stated I heard you have some concerns he could go to my office and discuss them. He said no ^{physician} can talk her while I care for my mom. I said ok. He was all over the room. He then put water in his mother's mouth. He was holding her head and kept telling her to swallow and was kissing her face. I addressed the issues re: having a nurse sign his paperwork. I explained that we have policy + procedure and our policy is to document in the nursing notes. He became upset and stated that the constitution allows him to have staff sign his forms. I explained that my staff would be informed they are not to sign any paperwork. He said I'll get a resident to document. I'll ask every resident in here or get a stranger off the street. I explained to him that he would be infringing on the rights of other</p>

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Destefano	Carolina		307	Ron Black	

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Date and Time		Nurse's Name
<p>9-21-99 Cont'd.</p>	<p>residents He then stated staff are not turning his mother and caused her to bleed. I noticed bright red blood on the pad under his mother. I questioned did she have hemorrhoids and he stated no she had an open area which we caused to bleed. I told him I'd like to look @ her bottom and I did assess the area which was excoriated but appeared to have ointment on it. There was p' bleeding noted. We then discussed the dressing on her (R) ankle which Resident's son claimed had not been s'd yesterday. Documentation states that the 7-3 nurse had changed it. The 3-11 nurse applied a chg. in the presence of resident's son. He then wanted to see the chart which we went to the nurses station. Resident's son made statements several times in the room that he would like a mat on the floor so he could stay @ the facility w his mother when the admissions director had told him this was not allowed. I did look into the chart and the 3-11 nurse had not documented in the chart. I told him there was not a note for last evening and that the nurse may have been under the impression that she signed his paper so a note was not needed. I explained she would be called immediately to come to the facility and document a late entry note. He stated screaming @ me and pointing his finger in my face. He was banging on the chart causing residents and staff to all come to the ns. He kept</p>	

NAME -- LAST DeStephan, Carolina	FIRST	MIDDLE	ROOM NO. 307	ATTENDING PHYSICIAN Ron Black	HOSP. NO.
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9-21-99 Cont'd.	<p>coming forward as I was talking up. I asked him to please effe calm down that this was a nursing home and we could not behave like this. He was yelling and going down the hall. I explained I would have to call 911 and have him removed from the property. He stated I don't care I'm not leaving my mother. I did call 911. OPP arrived and resident's son refused to come to my office and speak to them. They (OPP) went to the room. They were able to get resident's son outside in courtyard. @ this time he was cited to a trespass warrant. He stated he would picket on the sidewalk. Resident was assessed by Dr. Black @ our facility & new order obtained. Se no progress noted. I phoned son to let him know that resident was being transferred to OKMC. He was very upset to transfer. Resident was transferred to OKMC so son being so dissatisfied to the care here and Pl. Hospital being affiliated to us that OKMC would be on new neutral grounds. The son proceeded to call me in the early afternoon and was threatening me and I told him I was not going to listen to this and said goodbye. He then was outside @ a son picketing the facility. I received a call from Dr. Black @ approximately 1pm in re: inappropriate behavior @ the hospital from the son. Dr. Stealy had passed on that resident's son was kneeling her in the back telling her to stand up and was literally dragging her across the room telling her to walk. Causing the dressing to come off. I had</p>

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Destefano	Carolina		307	Ron Black	

NURSE'S NOTES

Date and Time		Nurse's Name
9/22/99	<p>Nurse went in pt's room to give cough tray to pt and found pt's arm on top of bed missing her passive restraints on the monitor for approximately 20 mins. Pt's arm stopped missing pt. when he saw Nurse.</p> <p>Nurse was approached by son of pt. wanting nurse to sign a paper of his stating that dressing change to wound (R) had not done as ordered. This nurse refused to sign paper. Mr. DeStefano at that time put paper in nurse's folder and stated to nurse that he was not leaving until she signed the paper. Nurse went to cleaning supervisor and explained situation to her. Evening supervisor gave this nurse approval to sign paper.</p>	Boyer
9/22/99	<p>The above incident occurred on 9/20/99.</p>	Boyer

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